

1.

BABYSITTER

Sex: female

Aged more than 50, at least from senior high school.

Rich experience of looking after children

Apply to: Job center, Sogo Street, NO.18, Colton.

PART-TIME DRIVERS WANTED

Clean driving license.

Must be of smart appearance.

Aged over 23. Apply to: Capes Taxi, 17 Palace road, Colton.

AIR HOSTESSES

Southern Airlines require air hostesses for international flights. Applicants must be between 20 and 33 years old, height 1.60 m to 1.75 m, education to GCSE standard, two languages, must be able to swim.

Apply to: Recruitment Officer, Southern Airlines, Heathrow Airport West, HR 37 KK.

MEN NURSES NEEDED

For private hospitals

Education: (At least) graduate from Nursing School

Working experience: unnecessary.

Apply to: The Personnel of Bear Hospital, 279 Canal Street, Colton.

21. Jack is excellent in appearance and an experienced taxi driver. Why is his application refused as a result?

A. Aged 32. B. Punished and fined because of speeding.

C. Unable to speak a foreign language. D. Not having college education.

22. Ben, aged 21, fond of swimming and driving, just graduated from a medicine college, Nursing Department, which job might be given to him?

A. Driving for Capes Taxis. B. Working for southern Airlines.

C. Nursing in Bear Hospital D. None of the three

23. What prevents Mary, aged 52, becoming a babysitter?

A. She once broke a traffic law and was fined.

B. She can't speak Japanese very well.

C. She has before worked as a babysitter.

D. She never receives education.

2.

A taxi driver taught me a million dollar lesson in customer satisfaction and expectation. Motivational speakers charge thousands of dollars to give training to company executives and staff. It cost me a \$12 taxi ride.

I had flown into Dallas for the purpose of calling on a customer. Time was limited and my plan included a quick turn-around trip from and back to the airport. A spotless taxi pulled up. The driver rushed to open the passenger door for me and made sure I was comfortably seated before he closed the door. As he got in the driver's seat, he mentioned that the neatly-folded Wall Street Journal next to me was for my use. He then showed me several tapes and asked me what type of music I would enjoy. I could not believe the service I was receiving! I took the opportunity to say, "Obviously you take great pride in your work. You must have a story to tell."

"You bet," he replied, "I used to be in Microsoft. But I got tired of it, thinking my best would never be good enough. I decided to find my position in life where I could feel proud of being the best I could be. I knew I would never be a rocket scientist, but I love driving cars, helping people and feeling like I have done a full day's work and done it well. I thought about my personal strengths and ... wham! I became a taxi driver. One thing I know for sure, to be good in my business I could simply meet the expectations of my passengers. But, to be GREAT in my business, I have to go above the customer's expectations! I like both the sound and the return of being 'great' better than just getting by being 'average'."

24. What does the writer really want to say in Paragraph 1?

A. The writer thought the driver motivational.

B. The writer benefited a lot from the ride.